

Job Title: Community Navigator / Health Ambassador

Organization: Immigrant Development Center

Status: Full-time

Location: Moorhead, MN

Position Overview:

The Community Navigator / Health Ambassador will support the health, wellness, and integration needs of refugees and underserved populations within the Fargo-Moorhead community. This role involves connecting individuals to vital behavioral health resources, conducting educational workshops, and facilitating social engagement events to enhance health literacy and community cohesion.

Essential Duties and Responsibilities:

- **Health and Wellness Navigation (40%)**
 - Act as the primary liaison between refugees and behavioral health services, aiding in appointment scheduling, transportation, and referrals.
 - Conduct health assessments and develop personalized health plans as appropriate.
 - Organize health education sessions on topics like mental health, nutrition, and family dynamics.
 - Distribute culturally relevant health materials in multiple languages.
 - Address health care access barriers such as language, transportation, and cultural misunderstandings.
- **Community Engagement (30%)**
 - Lead community events, cultural festivals, and workshops designed to promote social integration and cultural exchange.
 - Facilitate community-building activities that encourage positive connections among participants and local residents.
 - Gather and report community feedback to inform program development and address identified needs.
- **Partnership Development (20%)**
 - Establish and nurture partnerships with local health clinics, community centers, cultural organizations, and service providers.
 - Maintain a network of supportive services for referrals and participant needs.

- Actively engage with community leaders to build support for health and wellness initiatives.
- **Administrative Support (10%)**
 - Document case notes and maintain records in compliance with HIPAA and organizational policies.
 - Track participant outcomes and prepare reports for program metrics and evaluations.
 - Support outreach and recruitment efforts within the community to raise awareness about services.

Qualifications:

- **Required**
 - Bachelor's degree in social work, public health, community health, or a related field, or equivalent experience.
 - At least 2 years of experience in community service, health navigation, or social work, especially within refugee or immigrant populations.
 - Proficiency in at least one language spoken by the target community is highly preferred.
 - Knowledge of trauma-informed practices and mental health first aid.
 - Strong organizational skills, with experience in event planning and group facilitation.
 - Valid driver's license and reliable transportation.
- **Preferred**
 - Multilingual proficiency, with emphasis on languages spoken within the refugee community (e.g., Somali, Arabic, or Spanish).
 - Training in crisis intervention and mental health support.
 - Knowledge of local healthcare providers, Medicaid processes, and community resources.

Skills and Competencies:

- Strong cultural sensitivity and understanding of cross-cultural communication.
- Empathetic with exceptional interpersonal and conflict-resolution skills.
- Ability to work independently, prioritize tasks, and manage time effectively.
- Familiarity with Microsoft Office, community engagement tools, and data collection software.

Physical Requirements:

- Office environment with periodic travel within the local area.
- Some lifting of materials (up to 20 pounds) for event setups.

Benefits and Impact:

This role offers the chance to make a meaningful impact in refugees' lives, aiding their successful transition and integration into the community through health and wellness support. Join us in fostering a more inclusive, resilient community.

Salary Range:

Competitive, based on experience.